

Frequently asked questions (2012/13)

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View Online



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Help & Enquiries (1 items)
Other Help & Enquiries section

[General help & enquiries](#)

Visit this section for all general help and enquiries related to the HCI Course.

Will Alan actively participate in discussions?

Yes. Alan will be keeping an eye on the activities and getting involved. Although, please bear in mind that this is a free course and hundreds of you have signed up. So Alan will not be able to individually and personally respond to all questions/queries. He will keep an eye out for the most popular discussions, so get voting! Questions with more votes are more likely to grab his attention!

Is this HCI Course Free?

Yes.

Do I have to be anywhere specific to take this course?

No. As long as you have a computer and internet connection, you will be able to take part in this course, and benefit from the materials made available.

Who do I contact if I have questions?

If you have general subject/topic related questions, we would encourage you to use the conversations function within the course. Check the help section for more information on this.

If you have any platform issues etc. then we would invite you to post your questions in the help sections. We try to monitor this as regularly as we can and respond to any questions.

You may mail us at info@hxicourse.com for any urgent issues. But please be aware that we check that inbox only periodically. Also, this being an open and free course it will not be feasible for us to respond to every specific enquiry. We will do our best to respond, but if your issue can be resolved through community participation, please use that as your first port of call.

Can my friend take this HCI Course too?

Absolutely. This course is available to take for anyone and everyone, completely free.

Please spread the word and get your friends involved!

I am an academic, can I reuse Alan's materials in my course?

Yes. You only need to follow the standard attribution policy. Take a look at the help section for more details.

I am an academic. Can I create a page on HCI course for my own course and include Alan's materials?

Yes. Please take a look on the help section for details. And please drop us a note at info@hxicourse.com so we can sort out the necessary permissions for your account.

Will I get a certificate for completing this course?

HCIcourse.com will not be issuing any certificates for completing this course. Alan's aim is to provide free and open access to knowledge and expertise on HCI. At present, there are no plans to investigate certification.

Who do I contact for further information?

If your enquiry is related to the course or platform, we hope we have covered much of the questions within our [General Help & Enquiries section](#). Please refer here first, and feel free to post any questions using the conversations feature. If you have any specific/personal queries, you may write to us at info@hxicourse.com. We try and check this as often as possible and respond as quickly as possible. But please bear in mind that this is a free course and we are a small team :-)